



MACKAY CHILDREN'S CONTACT SERVICE INC.

Email: admin@mackayccs.net.au

Phone: (07) 49441733

www.mackayccs.org.au

37 Boddington St Mackay,



PO Box 237 Mackay 4740

- Payment for service delivery will be expected on the day that MCCA provides the service to you or Strict 30-day invoices will be issued.
- If there are any outstanding fees, the frequency of contact visits will be reduced as we cannot refuse you service. Until the outstanding fees are paid the spot will not be reserved.
- Additional visits must be renegotiated once the fees are paid; there is no guarantee that the same time and day will be available.

Please feel free to request an EXEMPT form if you are experiencing financial hardship.

Fees Current

A Registration of \$20 is payable by each parent at intake before bookings can be made.

Changeover Fees:

\$5 per changeover is payable by each parent.

Supervised Contact Fees payable by each parent

\$30.00 per 2- hour visit

Full-time Employed

\$15.00 per 2-hour visit

Low Income and Special Needs

Unless otherwise agreed between parties or Family Court or Federal Court orders that one parent must be solely liable for the fee associated with the service.

Subpoena fees for documents: \$132

Release of documents signed by both parents: \$72 per parent

Fees can be paid by cash, cheque, or EFTPOS.

Direct Deposit Details- Westpac Australia Bank

Account Name: Mackay Children's Contact Service Inc

BSB: 034-195

Account Number: 58-3458

Use your first name or reference number for deposit description.

Outstanding accounts:

You are at liberty to propose a repayment plan which suits your financial circumstances.

No off-site visits can occur, with all contact visits instead to remain onsite at MCCA.

The frequency of contact visits may be reduced to accommodate other families.

The MCCA understands that this will cause inconvenience. The changes are necessary to ensure that the MCCA remains viable and available to the families in Mackay in need of the service.

Please direct any queries to admin@mackayccs.net.au.